



THE Pipeline

YOUR CURRENT WATER INFO SOURCE

Summer 2022

In this edition...

- ACWWA 2021 Audit
- Paying Your Bill
- Water Leaks in and Around Your House
- Water Efficiency and Lawn Watering Schedule



13031 E Caley Avenue

Centennial, CO 80111

Phone: 303-790-4830

Website: acwwa.com

2021 Financial Audit



The 2021 annual financial audit performed by Rubin Brown LLP was completed and approved by the board in April 2022. ACWWA received an unmodified “clean” opinion with no reportable findings and was found in compliance with all financial covenants. Highlights for the year are as follows:

- ✓ \$13.7M increase in Net Position
- ✓ Revenues and Expenditures outperformed budget by \$5.9M and \$6.3M, respectively.
- ✓ \$7.2M increase in Cash and Cash Equivalents
- ✓ \$3.3M reduction in Total Liabilities
- ✓ The Debt Covenant Ratio of 2.67 exceeded the board required ratio of 1.50 and reflects positively on the overall financial well-being of ACWWA and its ability to meet its financial obligations.

Additional information relating to the 2021 audit can also be found at [ACWWA 2021 Audit](#)



PAYING YOUR BILL

If you have a past-due balance on your account, now is a great time to catch up! As the weather gets hotter, many of our customers will see higher water bills due to increased water use and getting caught up now will help in the long term.

Any balance that is older than 45-days past due is subject to termination of service, so making a payment on that balance is very important and helpful. You can make payments by:

- Going to our website, acwwa.com
- Sending a check in the mail
- Stopping by our office at 13031 E. Caley Ave.
- And, beginning in July, by calling our automated payment service. Look for details in your July bill.



We also partner with the **Mile High United Way 2-1-1 Help Center**, which is a multilingual, confidential service connecting our community to vital resources. Find out if you qualify for hardship assistance by dialing 211, texting your ZIP code to 898-211, or visiting 211Colorado.org.

And, if you qualify for the **Colorado Low-Income Housing Water Assistance Program**, a new emergency federal program is available to help pay water and wastewater bills, avoid shut-offs and support reconnections related to non-payment. This program is scheduled to run through September 2023. For more information on the Low Income Housing Water Assistance Program, including eligibility requirements, visit cdhs.colorado.gov/leap.

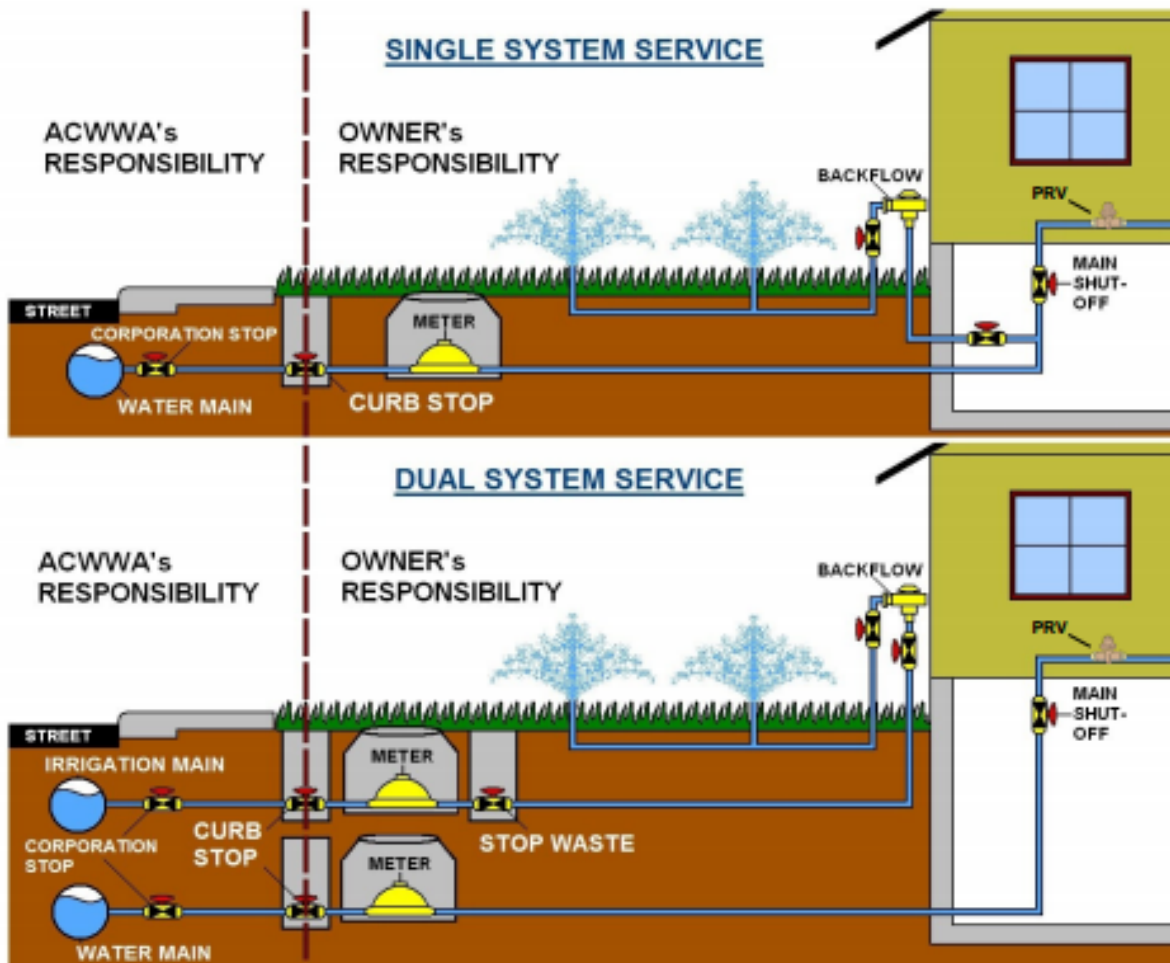
WATER LEAKS IN AND AROUND YOUR HOUSE

Ten percent of homes have leaks that waste 90 gallons of water or more per day. Fixing easily corrected household water leaks can save homeowners about ten percent on their water bills. Household leaks can waste more than 1 trillion gallons annually nationwide. A showerhead leaking at 10 drips per minute wastes more than 500 gallons of water per year.

Leaks don't just happen inside the home -- they occur outside as well. Check your outside spigots by attaching a garden hose; if water seeps through the connection while the hose is running, replace the rubber hose gasket and check to see all connections are tight. Another reason your water bill may be higher than normal, is a malfunctioning irrigation system. Walk your property. If you see pooling water or exceptionally soft ground, you have a leak. If certain areas of your grass are greener, it could indicate a leak. Check all irrigation heads and drip sprinklers to ensure there are no leaks.

If you have had a leak either in the home or with your irrigation system that has been repaired, you may qualify for an adjustment to your ACWWA water bill. See qualifications below:

- You must receive a water bill from ACWWA to qualify for a leak adjustment.
 - Any possible credits will be applied directly to your ACWWA water account.
- ACWWA will compare the property's consumption during the leak to the three-year consumption average within the same portion of the calendar year.
- Requests must be submitted within 12 months of repair.
- Requests must be submitted using the Credit Request for Uncontrollable Water Usage form found on our webpage at www.acwwa.com/customerresources/printableforms.
- Proof of repair (either a receipt for services and/or parts) is required.
- You may submit the Credit Request form along with receipts to ACWWA or email them to billpay@acwwa.com.



WATER EFFICIENCY

Colorado’s climate is warming and it more important than ever to use water efficiently. Temperatures along the front range have risen by about 2.2 degrees Fahrenheit over the past 40 years. In Colorado, six of the state’s eight warmest years on record occurred since 2012. Please consider making water-wise changes to your home landscape and follow our summer watering rules. These measures will help us save the precious resource that is water.

Rules for Outdoor Water Use

The watering rules incorporate best practices for efficient outdoor water use that will help keep your landscape healthy.

- Water only during cooler times of the day – lawn watering is NOT allowed between 10:00 a.m. and 6:00 p.m.
- Watering two days a week should be sufficient during most of the summer. If needed, you may water a third day during extreme heat or dry periods. Shrubs and perennials need half as much water as lawns.
- Do not allow water to pool in gutters and streets. Do not waste water by letting it spray on concrete and asphalt.
- Repair leaking sprinkler systems as soon as possible, within 10 days.
- Do not irrigate while it is raining or during high winds.
- Use a hose nozzle with a shut-off valve when washing your car.

TIP: To maximize efficiency and allow the soil time to soak up the water, add multiple start times and reduce each zone’s watering time. For example, a 14-minute run time may be irrigated for 7 minutes, turned off while another zone is irrigated, then irrigated for the remaining 7 minutes to achieve the total 14-minute run time.

Rules for Watering New Seed and Sod. DO NOT plant new seed or sod during the hottest times of the summer (July-August). ACWWA customers may apply for a 30-day watering variance for newly planted seed or sod. To submit your request for a 30-day watering rules exemption, call 303-790-4830 or email contactus@acwwa.com.

2022 Stage 2 Watering Calendar

| June 2022 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | | |

| July 2022 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 31 | | | | | | |

| August 2022 | | | | | | |
|-------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |

| September 2022 | | | | | | |
|----------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | |

Odd Number Addresses Water On
Even Number Addresses Water On

